

Co-location Information

Facilities and Location

Our Co-location services are the perfect solution for companies of all sizes; from the small-medium business sector through to multinational corporations.

Hosting solutions on a shared server are often limited in what they can provide when it comes to deployment, performance and control, which is where co-locating your own hardware comes in. We provide secure rackspace and reliable network connectivity in our Data Centre, and allow you to manage your own equipment and data – giving you the ability to optimise your setup where it counts.

Located within the Westnet Data Centre in Osborne Park, Western Australia, our Data Centre is approximately ten kilometres from central Perth – this ensures your data is stored offsite in a geographically distinct environment outside the CBD.

Security

Our Data Centre is home to not only customer infrastructure, but also our own servers, networking gear and storage arrays. We take the security of the facility seriously.

Security is of utmost importance to Westnet, with physical access to the Data Centre monitored and controlled by closed circuit television cameras (CCTV). This system is monitored 24/7, with a security coded proximity card system which logs visitor entry, movement and operations within the Data Centre itself.

Power

Filtered and conditioned power is provided to the Data Centre via an Uninterruptible Power Supply (UPS). Should the primary power supply fail, the UPS is backed up by an auto-starting generator and automatic transfer switch (ATS). These power systems ensure continuous, high quality power is delivered to the Data Centre.

Environmental Stability

Environmental control is handled by redundant precision cooling air conditioning systems with automatic failover. These systems maintain the temperature and relative humidity within the Data Centre, ensuring the stability and durability of your equipment.

The Westnet Data Centre is fitted with a Very Early Smoke Detector Apparatus (VESDA) smoke detection system, capable of detecting microscopic particles of smoke. This allows the earliest possible notification of a developing fire. Should a fire occur, the Data Centre's fire control system will automatically engage its FM200 waterless fire suppression system to quickly extinguish the threat within seconds. This method of fire detection and suppression ensures minimal damage to your data and equipment.

Westnet's Data Centre and its systems are monitored 24/7 by Westnet's Network Management Centre.

The Westnet Network

Westnet's WA network is comprised of a gigabit connection to a tier 1 carrier via physically diverse Optic Fibres and a gigabit connection to the Western Australian Internet Exchange (WAIX). The Osborne Park Data Centre is connected via diverse fibre to Westnet's core network in the QV1 building in Perth's city centre.

Westnet's dedicated team of engineers, technicians and network management staff monitor and control these services centrally from Perth.

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Voted Number One
ISP in Australia in
Customer Satisfaction

PC Authority - Best ISP

Reliability & Service Awards
2007 & 2008

Roy Morgan

Single Source Telecommunications
Monitor 2005 & 2006

16th & 17th ACNielsen Consult
Australian Online Survey

Australian Broadband Survey

Co-location Service

We can provide extremely high levels of service and quality to our small-medium enterprise (SME) customers through our dedicated team of engineers, technicians and network management staff.

All services are monitored and controlled centrally from Perth. Access within 1 hours notice can be arranged (24 hours a day, 365 days a year) by one of Westnet's experienced co-location specialists.

Contact Information

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